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OBJECTIVE

A creative and technically astute web systems executive, familiar with a number of different content management and social media platforms, looking to put my enthusiasm and experience to work in the digital sector.

CAREER SUMMARY

MOBILE FUN LTD (MOBILE PHONE ACCESSORIES), BIRMINGHAM (WITH SITES IN FRANCE, GERMANY, SPAIN & THE NETHERLANDS)

'SYSTEMS ADMINISTRATOR & BUSINESS INTELLIGENCE PROGRAMMER' JULY 2011 - PRESENT

- Led multiple projects, writing both proposals and implementation plans, as well as leading the team for the duration of the project.
- Assisted developers in designing systems which would improve the experience for the customer, thereby increasing the conversion rate of the website.
- Improved proficiency in SQL in order to get extra value from the data stored by the e-commerce system, through both Business Intelligence and Data Warehousing.
- Managed the automation of processes in many different departments on site, giving me insight into processes and potential improvements for each user.

ZEDNAX LTD (BESPOKE DEVELOPMENT & E-COMMERCE), STOCKPORT

'SYSTEM ADMINISTRATOR' JUNE 2006-MARCH 2009 & 'SYSTEMS CONSULTANT' SEPTEMBER 2009-PRESENT

- Introduced me to Server Administration and the technical aspects of creating, developing and maintaining web-based systems.
- Helped support and manage systems with a wide variety of modern web-based technologies, as well as legacy non-web systems.
- Communicated with employees from both technical and non-technical roles, and helping mediate conversations between colleagues of differing technical levels.
- Enhanced my written communication skills by recording all issues and providing clear and concise communication to keep colleagues, many of whom worked remotely, up to date with the progress made.

LOVE THE ONE (MEDICAL CHARITY) , INDIA — VOLUNTEER, DECEMBER 2008-DECEMBER 2009

I initially left Zednax to take up a full-time role with the charity in India. Despite the low cost of living, I wanted to make my time out there financially sustainable, so instead of returning to the UK to work, I negotiated with Zednax to work 10 hours a week (flexible) in order to fund some of the work I was doing. In this way, I was able to supplement the charity's income, and buy appliances such as an Air Conditioning Unit for our office - which we did not want to purchase with donated funds.

- Created a CMS Driven website and Twitter account, advocating the need for regular updates and human interaction, rather than a 'static' site; created a 'video' newsletter to help communicate the immediacy of the issues we were dealing with.
- Showed my ability to work as part of a multi-disciplined team in highly stressful situations.
- Continued to improve my oral communication and general administrative duties, as well as my attention to detail when taking notes and administration on medical issues.
- Developed excellent organisational skills and gained event planning experience.

EDUCATION

MANCHESTER METROPOLITAN UNIVERSITY [2004-2007]

BA Joint Hons. (Psychology and Business) 2:2

- Completed an assignment on the psychology of user interface development, as well as developing a prototype website which aimed to satisfy all the requirements of the British Psychological Society's Code of Ethics.
- Acquired a sound understanding of Business Strategy and Accounting.
- Gained excellent research skills and improved my problem solving ability.

ST PETER'S RC CATHOLIC SCHOOL & SIXTH FORM COLLEGE [1997-2004]

- A Levels - (History - D, French - D, Psychology - C) & AS Level - (English Language - D).
- GCSE = 10 A*-C including English and Maths.

SKILLS

COMMUNICATION TECHNOLOGY

I have a presence on the following Social Networks:

Facebook	-	Friends/family platform.
Twitter	-	Shared interests.
Google+	-	Not yet defined, but seems to be a mix of the above.
Flickr	-	Amateur photographers and people sharing photos.
LinkedIn	-	Corporate Networking Opportunities and Professional Image.
Tumblr	-	The 'next big thing' - primarily for associative PR opportunities. Like twitter, no 'pre-defined' concept. It will become what the users make of it.
DisQus	-	'Commenting' platform to improve discussion on websites, and link conversations across the web.
FourSquare	-	A 'location-based' social network, providing recommendations based upon your location.

I am also familiar with a number of Content Management Systems, such as Joomla, Wordpress, TangoCMS and Drupal. I have also written code in order to create bespoke widgets in php, javascript, css, html, python and perl.

OTHER QUALIFICATIONS

- Full UK Driving Licence (since December 2003).

INTERESTS & ACTIVITIES

I have played the Piano for many years, and reached Grade 6. I also enjoy playing the Electric and Bass Guitars with my family.

I enjoy team sports, and play 5-a-side football once a week with my work colleagues, and attend rugby training twice a week - playing in matches at the weekend. I also enjoy mountain biking, and recently have also taken up road cycling along with a few of my friends.

Since September 2010, I have been actively involved at Birmingham and Solihull Rugby Club as Match Day announcer, and share the responsibility of dressing up as the club mascot 'Bumble Bee.' I tweet from the @BsBeesRugby account, as well as my own, @andylockran. I also setup and run the @BsBumbleBee account.

I am a preferred user of 'Open Source Software' - which I believe can be used to lower the cost of IT in small organisations, and is a perfect fit for many in the charity sector. I also run a blog at <http://zrmt.com> which details both anecdotal stories, as well as some more technical documentation; one way of giving back to the Open Source community.

REFERENCES ARE AVAILABLE ON REQUEST